



1115 Warner Avenue, Lemont, IL 60439
Phone: (630) 257-2522 Fax: (630) 257-1219
Human Services Department

General and Emergency Assistance

We understand you may be in a difficult situation, and there are many resources available to you, Lemont Township for General or Emergency Assistance should be your last stop. Lemont Township wants to help, but we are only able to assist so much, and your current hardship may be more than we are able to assist you with. We want to ensure you are utilizing all available resources to you. Before applying for General or Emergency Assistance, have you applied for the following programs?

If you need Rental Assistance, have you contacted the Homeless Prevention Hotline?

If no, please call 1-877-426-6515. They will complete an assessment with you and try to partner you with an agency that has available rental assistance. It is best to contact them at 8:30AM, right when the call center opens. Please note: There may be additional rental assistance programs available.

If yes, what was the result, when did you call? _____

If you need Gas, Electric or Water Bill Assistance, have you applied for LIHEAP, or LIWEAP? They are a part of CEDA which is a Community Partner Agency that assists residents with a one-time a year grant for Gas, Electric, and/or Water Bills?

If no, please contact Lemont Township at 630-257-252 to schedule an appointment for LIHEAP assistance, or we can refer you to an agency that is currently taking applications.

If yes, what was the result, when did you apply? _____

If you have already for LIHEAP or do not qualify for LIHEAP, and need additional Gas Bill assistance, have you applied for Nicor Sharing Program? They are a partnership with the Salvation Army.

If no, please contact Lemont Township at 630-257-2522 to schedule an appointment for Nicor Sharing Assistance.

If yes, what was the result, when did you apply? _____

If you recently lost your job, have you applied for Unemployment Benefits through IDES?

If no, please visit your local IDES location:

- IDES: 250 N. Chicago St., Joliet, IL 60432
- IDES: 5608 W. 75th Pl., Burbank, IL 60459

Or go online to <https://ides.illinois.gov/> to file your initial claim.

If yes, what was the result, when did you apply? _____

If you are unable to work due to a disability, have you contacted your doctor and have documentation stating you are unable to work, or applied for disability benefits through the Social Security Administration?

If yes, what was the result, when did you apply? _____

If you have not applied for the above programs, please start there. If you feel that you are in an emergency situation and need immediate assistance, please contact Stephanie Katopodis, the Human Services Director to further discuss your situation at 630-257-2522. If you have already utilized all the above all of the above programs and are still in need of assistance, please fill out the General Assistance Application, gather the required documentation and contact Stephanie Katopodis at 630-257-2522 to schedule an appointment. Please not, we will require documentation that you have applied for these programs.

If you have any questions about the above programs, please feel free to contact Stephanie Katopodis, at 630-257-2522.